

Safety, Civility, and Respect at the Toronto City Opera

The Toronto City Opera (“TCO”) is committed to “opera for everyone”. A core principle of this mandate is that everyone has the right to be safe, respected, and treated fairly by others.

The TCO does not condone or tolerate any violence, harassment, discrimination, or mistreatment by or against performers, staff, contractors, volunteers, patrons, or members of the public. We expect everyone to act with civility and to abide by the TCO’s policies and procedures at all times.

Our goal is to provide the best possible experience for everyone participating in or attending TCO events. We will act promptly in investigating and addressing any safety concerns that are brought to our attention.

If you become aware of a situation involving unsafe or disrespectful conduct, we encourage you to speak to us. Confidentially report your concerns:

- **In person** to the **Chorus Liaison** or any **TCO Board Member**
- **By e-mail** to **info@torontocityopera.com**

In an emergency situation, please also contact **911** immediately.